# Feedback on 2014 HCSS FPS Web Software

*This evaluation form asks for your feedback on the 2014 HCSS Budgeting Software. School Funding Team will be meeting with HCSS to discuss feedback on this year’s software and the delivery of this to schools. We will raise directly any comments or suggestions you may have. Please return this questionnaire to Sarah North* *sarah.north@bradford.gov.uk* *or fax to School Funding Team on 01274 385695. Many thanks*

*NAME (optional) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

*SCHOOL (optional) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

|  |
| --- |
| ***1. How well did the timing of the release of the 2014 software fit in with your timetable for setting your school budget?****Extremely Well Well Not Very Well Not At All**Any Comments?* |

|  |
| --- |
| **2. How easy was it to activate the 2014 Software?***Very Easy Easy Difficult I Had Problems**If you had problems activating the Software, please can you give details of what the problems were and whether these were satisfactorily addressed:*  |

|  |
| --- |
| **3. How easy was it to import a version 7 scenario into the 2014 Software, and update figures to match your latest Advances Statement?***Very Easy Easy Difficult I Had Problems**If you had any problems, please can you give details of what the problems were and whether these were satisfactorily addressed:*  |

|  |
| --- |
| ***4. How ‘User Friendly’ have you found the 2014 Software?****Extremely Very Quite Not Very**Any Comments?* |

|  |
| --- |
| ***5. Do you have any suggestions for how the Software can be improved in 2015?***  |

|  |
| --- |
| ***6. Overall how satisfied are you with the 2014 Software?****Very Satisfied Satisfied Disappointed Very Disappointed* |

|  |
| --- |
| ***7. If you were having to make the decision today to purchase the Software, based on the 2014 experience, would you:*** *Definitely purchase the Software with no hesitation* *On balance, be likely to purchase the Software*  *Explore alternatives (other providers or internal options) before making a decision* *Definitely not purchase the Software* |

|  |
| --- |
| ***8. Any further comments or suggestions?*** |

*Please return this form to Sarah North, School Funding Team, Bradford Metropolitan District Council, Future House, Bolling Road, Bradford BD4 7EB, fax 01274 385695,* *sarah.north@bradford.gov.uk**. Many thanks*