

NEWSLETTER

CHRISTMAS THEME DAYS

Thank you to everyone who has sent in their Christmas dinner photos - the service and meal looked great! Below are some snapshots sent in by some of the kitchen teams, a highlight of our end-of-year celebrations!



Christmas Dinner at Farnham Primary School



Christmas Dinner at The Academy at St James



Christmas Dinner at Bankfoot Primary School



Christmas Dinner at Reeve Hill Primary School

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MEET OUR TEAM

Michelle Thomas joins FM as Area Catering Income Collector, alongside her colleague Jane Craven, here's a few words from Michelle to tell us about herself and her role.

"I joined the wonderful FM team at the end of October 25; my role involves helping schools, parents and kitchen managers with any queries or issues regarding school lunch payments and the ParentPay system. I liaise by phone, email and in person with over fifty schools and have already built some lovely working relationships with many people.

Our office team have made me feel so welcome, are always helpful, warm and friendly and I am enjoying getting to know them all. My previous careers have seen me as a hair stylist for eighteen years and then moving on to work for Jet2 for over ten years in various capacities such as cabin crew, ground staff and even having the chance to work in Geneva. My most recent role before joining FM was in a school office which has helped immensely with empathy and understanding of the school environment."



As part of this 'meet our team', we also have Jane Craven, who also works at FM as Area Catering Income Collector. Here's a few words from Jane to tell us about her and her role with FM..



"I have been in this role in its various formats since 2004, starting on 7.5h hrs per week and now doing 30 hours per week. I look after approximately 40 schools. My main role is to reduce school meal debt, achieving this through good communication links with schools and parents, while usually being the first point of contact for any queries from schools.

My role involves a number of different tasks around the management of school meal debt; from issuing reminder letters to schools & parents via email, encouraging parents to pay for school meals via Parent pay, checking data collection on a weekly basis, while also being able to visit my schools to deliver debt letters and bank any cash from parents paying for school meals. I really enjoy being able to liaise with school admin staff and Business managers, and have built some good relationships up over the years working for FM Services".

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LUNCHTIME LEGENDS

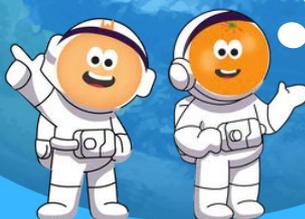
Why Not Become a

**FM
LUNCHTIME
LEGEND**

Lunchtime Legend

**TAKE A SCHOOL MEAL
TO CLAIM A STAMP
FILL YOUR CARD TO
CLAIM A TREAT**

**PARENTS/GUARDIANS
SCAN THE QR CODE FOR
THE LOYALTY CARD OR
SEE SCHOOL WEBSITE FOR
MORE INFO**



UPCOMING THEME DAYS

As we look ahead to the coming weeks, there are an assortment of upcoming theme days heading your way. In March there's St Patrick's Day, Eid, and World Book Day. In April there's St George's Day and Easter.

Each theme day brings opportunities, to explore new ideas and try new foods! Whether it's diving into a new topic, celebrating cultural days or simply having fun, these days help build a vibrant environment.

This is a preview of what's to come, we look forward to seeing your service photos. To be featured in our next issue of FM News, please see the details below or look out in your envo packs for the most up to date theme day briefing pack.

Please send in any good news stories for our upcoming FM News newsletter to either:

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