

# Communication Matters: talking, listening, telling



A stimulating, lively and interactive new course for staff in Childrens Services, multi-agency partners and foster carers

The training is designed to develop your skills and confidence in communicating with children and young people:-

- Creating psychological safety
- Helping children to communicate their wishes and feelings
- How to share difficult information
- Analysing & recording
- Research & evidence around communication
- Communication in safeguarding situations
- Secondary trauma & care for yourself

The course will be a full day running 9.30 to 4.30 on the following dates:

Friday 12 July @ New Mill, Saltaire

Wednesday 9 October @ Appleton House, Bradford

Wednesday 20 November @ Appleton House, Bradford

Monday 20 January @ Appleton House, Bradford

[Booking link - Bradford Council Staff](#)  
[Booking link - external partners and carers](#)